

BS 15000 to ISO/IEC 20000
IT Service Management Specification
Transition Statement



1. Introduction

The new standard ISO 20000-1:2005 *Information technology service management. Specification for Service Management* was published on 15 December 2005. It replaces BS 15000:2002 part 1. The issue of the new standard has resulted in the need for BSI to issue a Transition Statement for organizations certified to BS 15000 with BSI. Organizations certified to the itSMF BS 15000 scheme should visit <http://www.bs15000certification.com> or <http://www.itsmf.com> for a copy of their transition statement.

The intention of this Statement is to clarify the arrangements that must be met in order to ensure a smooth and consistent transfer of certification in this area. The transition arrangements are considered to allow sufficient time for certified clients to adapt their systems.

2. Transition Arrangements for BSI BS 15000 Certified Customers

The transition period is for a total of 18 months from the publication date of the standard, which means that until 15 June, 2006 (six months), organizations considering certification to BS 15000 or are due for an assessment visit can choose whether to be assessed against BS 15000 or ISO/IEC 20000.

From 15 June 2006 organizations will be assessed to the new international standard ISO/IEC 20000-1:2005.

All certificates must be transitioned to ISO/IEC 20000-1:2005 by the end of the 18 month transition period and any non-conformity must be cleared, which is by 15 June 2007. After this date, BSI certificates issued to BS 15000:2002 part 1 will no longer be valid.

3. Contact

For further information about the Statement, please contact BSI:

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